DORA Core Model

dora.dev/research

Capabilities

Climate for learning

- Code Maintainability
- Documentation quality
- Empowering teams to choose tools
- Generative culture

Fast flow

- Continuous delivery
- Database change management
- Deployment automation
- Flexible infrastructure
- Loosely coupled teams
- Streamlining change approval
- Version control
- Working in small batches

Fast feedback

- Continuous integration
- Monitoring and observability
- Resilience engineering
- Pervasive security
- Test automation
- Test data management

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Performance

Software delivery

measured by
Four key metrics:

- Change lead time
- Deployment frequency
- Change fail percentage
- Failed deployment recovery time

Reliability

measured by
Service Level Objectives (SLOs):

- Measurement coverage
- Measurement focus
- Target optimization
- Target compliance

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Outcomes

Organizational performance

- Commercial Performance
- Non-commercial performance

Well-being

- Job satisfaction
- Productivity
- Reduced burnout
- Reduced rework